

## **Tender Financial Services Private Limited**

### **INVESTOR COMPLAINTS DATA**

**Data for the month end : JUL'2025**

| <b>S No</b> | <b>RECEIVED FROM</b>    | <b>PENDING AT THE END OF LAST MONTH</b> | <b>RECEIVED</b> | <b>RESOLVED</b> | <b>TOTAL PENDING</b> | <b>PENDING COMPLAINTS &gt; 3 MONTHS</b> | <b>AVERAGE RESOLUTION TIME ( IN DAYS)</b> |
|-------------|-------------------------|-----------------------------------------|-----------------|-----------------|----------------------|-----------------------------------------|-------------------------------------------|
| 1           | DIRECTLY FROM INVESTORS | Nil                                     | Nil             | Nil             | Nil                  | Nil                                     | Nil                                       |
| 2           | SEBI SCORES             | Nil                                     | Nil             | Nil             | Nil                  | Nil                                     | Nil                                       |
| 3           | OTHER SOURCES ( IF ANY) | Nil                                     | Nil             | Nil             | Nil                  | Nil                                     | Nil                                       |
|             | <b>GRAND TOTAL</b>      | <b>Nil</b>                              | <b>Nil</b>      | <b>Nil</b>      | <b>Nil</b>           | <b>Nil</b>                              | <b>Nil</b>                                |

### **Trend of monthly disposal of Complaints :**

| <b>S.No</b> | <b>Month</b> | <b>Carried forward from previous month</b> | <b>Received</b> | <b>Resolved</b> | <b>Pending</b> |
|-------------|--------------|--------------------------------------------|-----------------|-----------------|----------------|
| 1           | April 2025   | Nil                                        | Nil             | Nil             | Nil            |
| 2           | May 2025     | Nil                                        | Nil             | Nil             | Nil            |
| 3           | June 2025    | Nil                                        | Nil             | Nil             | Nil            |
| 4           | July 2025    | Nil                                        | Nil             | Nil             | Nil            |

### **Trend of annual disposal of Complaints :**

| <b>S.No</b> | <b>Year</b>            | <b>Carried forward from previous year</b> | <b>Received</b> | <b>Resolved</b> | <b>Pending</b> |
|-------------|------------------------|-------------------------------------------|-----------------|-----------------|----------------|
| 1           | 2023-24                | Nil                                       | Nil             | Nil             | Nil            |
| 2           | 2024-25                | Nil                                       | Nil             | Nil             | Nil            |
| 3           | 2025- (till July 2025) | Nil                                       | Nil             | Nil             | Nil            |